



AmeriCorps SC 2025-26 Notice of Funding Opportunity

 Workshop #7: Narrative Walkthrough Part 2 (Member Experience, Member Recruitment, Member Retention, Data Collection/Performance Measures)

Workshop held Friday February 21, 2025 11am-noon EST

Important Dates





Friday February 28 by 5 pm

Full Application due in eGrants





South Carolina

United Way Association of South Carolina

Member Recruitment, **Retention & Experience**

Member Recruitment, Retention & Experience

Designing a position description with intentionality oTitle oClear responsibilities and tasks olmpact to the community and impact on the mémber

program slogan

 Retention and member experience tips

Professional development

- monthly trainings
- performance evaluations
- Team and one-onone check-ins with program
 - community
 - Site visits
- Collect feedback
 Network of alums

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Have you enrolled at least 90% of your slots?

Have you retained at least 85% of your slots?

New/Recompete Applications

Pages 33-34 in NOFO

Position Structure

- \circ Slots
- o MSY
- o Overall impact

Member Training, Growth, and Support

- o Orientation
- o Supervision
- Ongoing professional development
- o What skills will be gained?
- Recruitment & Retention

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Data Collection & Performance Measures

Focus on Operational Grants



Performance Measures

Planning grants –

Contact Becky at <u>Rebecca@uwasc.org</u> for instructions

Continuation grants –

• Page 29 of the NOFO: Outputs and Outcomes

New / Recompete -

 Page 33 of the NOFO: Measurable Outputs and Outcomes

Performance Measures





- Accountability
- Measure Progress

Program
 Improvement



 On3Learn – Applicant Courses: 2025-2026 NOFO – Selecting and Developing Performance Measurements

- On3Learn Course Guide (LINK)
- Use code: SCSUB22 at checkout

FY 2025 AmeriCorps State and National Best Practices for Performance Measures Video (<u>Recording LINK</u>)

AmeriCorps National Performance Measurement Core Curriculum (LINK)

Performance Measures





Output

- Amount of service provided or completion of activities
 - How much service did we perform?
 - How many individuals or organizations did we serve?

Outcome

- Changes or benefits that occur in individuals, organizations, communities, environment
 - What difference did our service make for beneficiaries?
 - How did the new system or product enhance the organization's capacity to serve the community?

Performance Measures Requirements



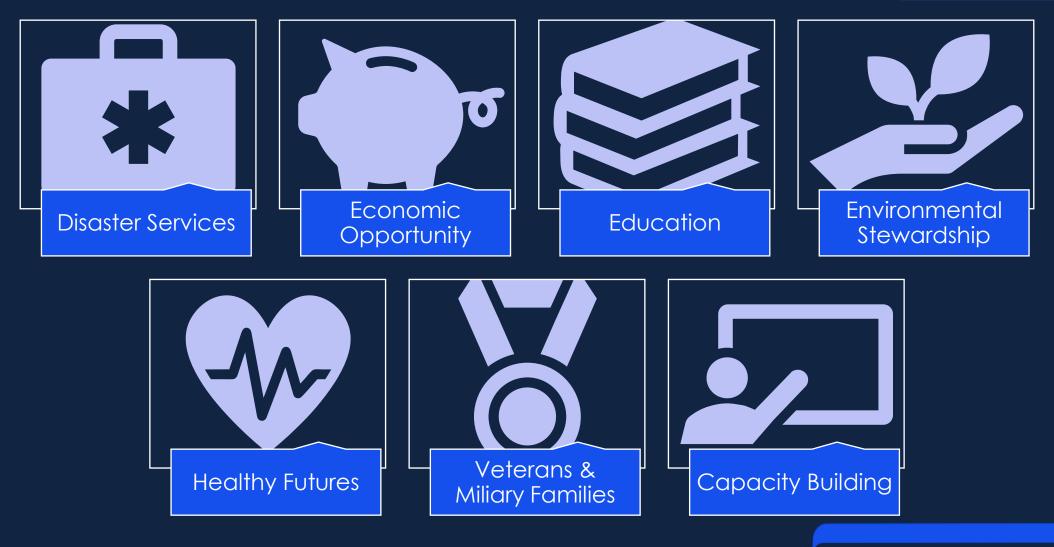
At least one performance measure connected to the primary intervention

1 output paired with 1 outcome

 National Performance Measure or applicantdetermined measure



National Performance Measures



National Performance Measures

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Link to 2025 ASN Performance Measures Instructions

Performance Measures

Option 1

Aligned National Performance Measure output
 and outcome

Option 2

 National output and applicant-determined outcome

• Option 3

Applicant-determined output and outcome



Can I have more than one performance measure?

Output only

- Does not fulfill requirement for an aligned performance measure
- Selected in addition to aligned measure(s)

Things to consider





Performance measures fit your program design

Alignment (Theory of Change & Logic Model)

Less is more

Clearly define terms and ensure they are meaningful

Things to consider





S Make your goal specific and narrow Specific for more effective planning Μ Make sure your goal and progress Measurable are measurable А Achievable Make sure you can reasonably accomplish your goal within a certain time frame V~ R Your goal should align with your values Relevant and long-term objectives Set a realistic but ambitious end date to clarify Time-based task prioritization and increase motivation

Things to consider





Ambitious but realistic

Measurable within the grant period

Consider your target population and the severity of the problem(s) being addressed

Sufficient resources

Performance Measure: Increasing Food Security





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- Output (H10 Number of individuals receiving food assistance)
 - Definition: The number of individuals who receive food assistance through AmeriCorps member activities, including food banks, meal distribution services, or nutrition education initiatives.
 - Data Collection Method:
 - Source: Food distribution records, intake forms, and program logs.
 - Instrument:
 - Sign-in sheets for food distribution events.
 - Program intake records for individuals receiving ongoing assistance.
 - Tracking system or database used by the food pantry or meal service.
 - Frequency: Data is collected at each food distribution event and reported monthly by AmeriCorps members.
 - Target number: 5,000 individuals served annually.
 - Significance: This output captures the scope of individuals receiving food assistance and the reach of the program.

Performance Measure: Increasing Food Security





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- Outcome (H12 Number of individuals reporting increased food security)
 - Definition: The number of individuals who report increased food security as a result
 of receiving AmeriCorps member-supported food assistance. Food security is
 defined as having reliable access to sufficient, nutritious food as measured by
 self-reported improvements in food availability and household meal stability.
 - Data Collection Method
 - Source: Participant self-reports via surveys or structured interviews.
 - Instrument:
 - Pre/Post Food Security Survey (e.g., using USDA's validated food security assessment)
 - Follow-up calls or interviews conducted by AmeriCorps members.
 - Frequency:
 - Baseline survey at intake.
 - Follow-up survey after receiving food assistance for a set period (e.g., 30, 60 or 90 days).
 - Target Number: 3,000 individuals reporting improved food security.
 - Significance: This outcome ensures that food assistance programs are not only distributing food but also making a measurable impact on reducing food insecurity among participants.





New applicants - focus on what's applicable to your program in the instructions

 Recompete applicants – now is the time to make any shifts or needed significant changes to your performance measure(s)

Continuation applicants – incremental changes that must be noted in the continuation narrative section





All applicants should take the time to review

National Performance Measures Instructions (LINK)

 Performance Measures start on page 53 of the AmeriCorps SC NOFO including eGrants instructions (LINK)





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For technical assistance Becky Brennan Thom Director of AmeriCorps SC rebecca@uwasc.org Phone: 803-608-7780

For administrative or management inquiry o Mark Weller Executive Director, SC Service Commission mark.weller@uwasc.org Phone: 803-920-4868





Time for Q&A





Next workshop: **OPEN OFFICE HOURS FOR LAST MINUTE Q&A**

Friday, February 28th 11 am – 12 pm EST

Additional Upcoming Workshops 8. Last Minute Questions – Fri 2/28 @ 11am



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Register for the workshops here: Meeting Registration - Zoom

